

WFM One — Release 20260421

This release delivers a major redesign of the Operational Planning toolbar, launches the open beta of Employee Self Service (ESS), introduces powerful bulk editing capabilities, and ships a wide range of UI improvements and bug fixes across the platform.

Toolbar Redesign

Major operational planning toolbar overhaul.

ESS Beta Launch

Open beta for Employee Self Service begins.

Bulk Actions

New powerful bulk editing capabilities introduced.

Improvements & Fixes

UI improvements and stability fixes across features.



Redesigned Toolbar in Operational Planning

The toolbar has been **completely redesigned** for a clearer, more flexible, and user-friendly experience. Functions, filters, and favorites are now cleanly separated, resulting in a more streamlined and less cluttered interface.

Quick Filters

10 configurable filter slots, including 1 dedicated "clear filters" slot and 1 "apply filters" slot. Drag & drop ordering lets you position filters exactly where you need them.

Key Benefits

- Improved overview and faster navigation
- Personalized, customizable workflow
- Cleaner separation of functions and filters
- Future updates will allow customization of the default configuration

 NEW FEATURE

Employee Self Service (ESS) — Open Beta

The open beta of the new **Employee Self Service (ESS)** begins with this release. ESS replaces the existing PSP and is fully integrated into WFM One. It follows a **mobile-first approach**, optimized for smartphones and tablets, while remaining fully usable on desktop. Access is available via the existing WFM One URL.

Personal Dashboard

Own schedule, team view, and personal profile in one place.

Requests

Submit requests, view status & history, and manage direct bookings.

Permissions

All features can be enabled or disabled individually per user or role.

Activation

Contact your administrator or support team to enable ESS access.

 NEW FEATURE

Bulk Actions in Employee Master Data

Bulk actions now allow **multiple employees to be edited in a single operation**, dramatically reducing manual effort and ensuring consistent changes across your workforce.

Available Actions

- Set contract end date
- Change shift model
- Assign role or supervisor
- Add / remove teams
- Prepare or execute ESS registration
- Manage access groups

Benefits

- Reduced manual effort
- Faster processing
- Consistent changes across employees
- Preview before execution

IMPROVEMENTS

Planning & Employee Master Enhancements

Employee Additional Information Popup

A new popup dialog "Employee Information" is now available directly within planning, showing master data, qualifications, vacation data, contracts, teams, and shifts. Behavior adapts based on user permissions — from full navigation links to read-only display.

Personnel Number 1 Column

A new fully configurable "Personnel Number 1" column has been added to the Employee Master table.

Employee Distribution Tab

A new tab in employee master data enables analysis of assignment data, including workplaces, utilization, attendance/absence overview, weekly distribution, activities, and on-call duties — with flexible time range selection.

IMPROVEMENTS

UI Modernization & Usability Updates



Teams Definition Dialog

Migrated to the new WFM One standard for more consistent UI, better integration, and modernized usability.



Workplace Colors in Scenarios

Workplace colors are now also available in scenario planning for clearer visual differentiation.



Sent Message Indicator

A new icon now indicates whether a message (e.g., for vacation requests) has been successfully sent.



Simplified Date & Time Input

In the "New Assignment" dialog, values can be entered without separators — e.g., `124` → 12/04/2026 and `1130` → 11:30.

IMPROVEMENTS

Migration Dialog: User Profiles Modernized

The permissions area has been **technically and visually modernized**, now organized into two clear tabs for better transparency and a consistent user experience.

New Structure

- **Tab 1:** Permission Profiles
- **Tab 2:** User Profiles

Key Improvements

- Display of unsaved changes per tab
- Undo functionality with confirmation
- Consistent status indicators
- Unified user experience across the dialog
- Better transparency and increased safety

 The Cost Center and Function Group dialogs have also been migrated from PHR to WFM One and modernized in this release.

Bug Fixes — Part 1

→ **On-call Assignments from Models**

Deleting on-call assignments created from models is now possible.

→ **Activities in Change View**

A display issue with activities in the change view has been resolved.

→ **Demand Sorting**

Sorting now correctly considers the planning structure.

→ **Team Mapping in Employee Master**

Permission checks for team mapping now work correctly.

→ **Deleting Dispatch Assignments**

Context menu deletion of dispatch assignments now works reliably.

→ **KPI Working Hours**

On-call hours are no longer incorrectly counted in working hour KPIs.

Bug Fixes — Part 2

→ **Contract End Highlighting**

Highlighting now starts correctly after the contract end date, not before.

→ **Training Participants**

Statuses are no longer overwritten, and a new filter has been added for participant management.

→ **Role Permission Dialog**

Tabs in the role permission dialog are now displayed correctly.

→ **Automatic Status Calculation**

New logic introduced: parent → children propagation, children → parent calculation, and visual feedback via highlighting.

→ **Training Display**

Training name and description are displayed correctly again.

→ **Total Row Count**

The total row is no longer incorrectly included in the item count.

Release 20260421 — Summary

A significant release that advances the WFM One platform across all dimensions — from a reimagined planning toolbar to a brand-new self-service experience for employees.

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Major Redesign

Toolbar in Operational Planning fully rebuilt

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New Features

ESS Open Beta & Bulk Actions in Employee Master

10+

Improvements

UI modernizations, new columns, tabs, and dialogs

10+

Bug Fixes

Resolved issues across planning, KPIs, training, and permissions

 For detailed guides on the new toolbar, download the **English PDF** or **German PDF** from the release notes portal, or view the quick visual GIF animation.